Maintain and monitor EPZ areas while managing sensitive public relations with the affected communities.

Ensured safety of the EPZ and updated residents by deploying rovers to constantly monitor EPZ areas and inform them about impending drilling activity.

Challenge

Maintain EPZ of 5.8 km, and awareness zone of 11.6 km while keeping thousands of sensitive residents informed of critical sour drilling operations.

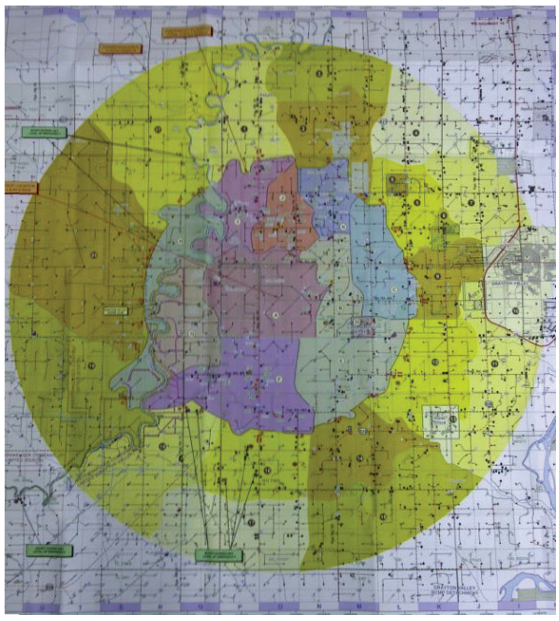
Solution

Helped develop ERP/EPZ plan and deployed personnel to monitor EPZ areas and communicate with public about impending drilling activity and safety plan.

Results

United Safety managed both the integrity of the EPZ while managing sensitive public relations for the producer, all with superlative feedback.

Critical sour well with high H_2S concentrations and potential high release rates. Area of management contained one town and two hamlets of roughly 2000 inhabitants.



Canada

KEY CUSTOMER BENEFITS

Effectively monitored and ensured safety of residents within the EPZ

With close to 100 onsite personnel to manage daily, United Safety's key role was the effective management of a large team of rotating manpower. Manning 28 roadblocks, 11 zones within the EZP, and 8 buses on standby to evacuate low mobility groups, United Safety managed the integrity of the EPZ completely for the producer. This resulted in a smooth incident-free operation.

The service provided was of such high quality that even the regulatory body responsible for overseeing this drilling project was happy.

Handled crucial public relations sensitively yet professionally by communicating regularly and updating the affected communities about impending drilling operations

Drilling this critical sour well within a relatively densely populated area posed daunting community relations issues. Twenty two 'rovers' were deployed to monitor EPZ areas (11 zones) and communicate with public about impending drilling activity and the safety plan through call centre and house visits. United Safety was the principle vehicle of daily communications with the affected public on behalf of the producer. This required a level of sensitivity and professionalism on the part of United Safety's staff in order to defuse and manage often very tense situations.

This posed a huge relief to the customer as they did not have to deal with the public as much and their personnel could focus on their job at hand. Thanks to United Safety's effective management of the situation, the company earned the trust of the public who were happy that United Safety was managing the safety operations.